

John H. Cassidy, Jr.  
Roxann R. Cassidy  
5 Sweetbriar Drive  
Sicklerville, NJ 08081

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Mr. Steve Nixon  
Total Control Dog Training  
216 South Black Horse Pike  
Blackwood, NJ 08021

Dear Steve:

I wanted to write you this letter to thank you for all of your help in training our Golden Retriever, Chelsea and your patience with teaching me the commands. Under your direction, we started her training at 11 weeks and you are so correct - the younger the better. She is now just about 5 months old. I can walk her without her pulling me. When she is being a "mischievous puppy" I only need to make a slight leash correction and I have control of her, although most of the time a verbal command is only needed. I have been reinforcing her training everyday.

I can admit, I had my doubts about her being a "good" dog since she had a bold, cavalier and headstrong attitude from the first night we brought her home. Through your training, I was able to control her aggressive behavior and instill what behavior was acceptable and what was not. Again, thank you for your help and best of luck in the future.

Sincerely,



Roxann Cassidy